

Facilitation Skills

Given the diversity of job roles, many professionals are required to facilitate weekly, through managing their team, groups or across the workplace.

Possessing skills required to deliver a great facilitated experience doesn't come naturally and so professionals should undertake a focused program to highlight and develop the key attributes to be an accomplished facilitator.

This course teaches you practical skills and techniques like session planning, knowing your audience, delivery to achieve productive outcomes, giving feedback and more.

WHAT TO EXPECT AS A DELEGATE

- ▶ Delegate pack with course materials
- ▶ Crafted content
- ▶ Exercises and assessments
- ▶ Experienced trainer

This course delivers outcomes of the key skills required to be a great facilitator:

- **The role and purpose of facilitating**
- **Qualities of effective facilitation**
- **Group dynamics and behaviour**
- **The five P's of facilitation**
- **Facilitation dos and donts**
- **The facilitation decision-making process and how to apply De Bono's Six Thinking Hats**
- **Convergent and divergent thinking and when to encourage each**
- **Dealing the challenges that arise through facilitation**
- **Facilitating remotely effectively**

Enquire NOW

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